



CONFLICT MANAGEMENT CERTIFICATE

The Conflict Management Certificate offered by Resolution Skills Centre is a 16-day comprehensive certificate in Conflict Resolution. The certificate requirements are as follows:

Certificate Enrolment / Application Fee: \$50

Please note this information is based on the 2016-2017 calendar year.

| | <u>Number of Days</u> |
|--|-----------------------|
| <u>Conflict Management Courses</u> | |
| Introduction to Conflict Resolution: Dealing with Difficult People | 2 |
| Dealing with Anger` | 2 |
| Culture and Conflict | 2 |
| Coaching for Resolution | 2 |
| Effective Leadership | 2 |
| Mediation Skills for Leaders | 2 |
| Sub-Total: | 12 |
| <u>Elective Skills Courses</u> | |
| 4 days of Elective Skills Courses | 4 |
| Sub-Total: | 4 |
| Total: | 16 |