



COMMUNICATION SKILLS CERTIFICATE

The Communication Skills Certificate offered by Resolution Skills Centre is a 16-day comprehensive certificate in conflict resolution with the addition of specific communication courses. The certificate requirements are as follows:

Certificate Enrolment / Application Fee: \$50

.

Please note this information is based on the 2016-2017 calendar year.

	<u>Number of Days</u>
<u>Communication Skills Courses</u>	
Introduction to Conflict Resolution: Dealing with Difficult People	2
Dealing with Anger	2
Coaching for Resolution	2
Effective Feedback	2
Communication at Work	1
High Stakes Conversations	2
Transforming the Argument	1
Sub-Total:	12
<u>Elective Skills Courses</u>	
4 days of Elective Skills Courses	4
Sub-Total:	4
Total:	16